

24 Hour In-Home Care

For over 20 years, Prestige Inhome Care has helped people maintain their independence and live their best life possible in their own home.

We've developed a premium 24-hour care program that is truly tailored to you or your loved one's needs.



24 Hour In-Home Care Services

- **Personal Care:** Showering, dressing, toileting and more.
- **Allied Health:** Transporting you or bringing services such as Physiotherapy, Podiatry and Occupational Therapy to your home.
- **Home Help:** Paying bills, meal planning and preparation, shopping and prompting medications.
- **Companionship:** Our carers can provide company day and night to help combat isolation.
- **Palliative Care:** Specialised nursing, care advice and support for you and your loved ones.
- **Nursing:** Comprehensive or flexible in-home nursing ranging from 1 hour to 24-hour care and nursing support, up to 7 days a week. Including assistance with safe administration of medication, stoma care, continence and catheter management, wound care, post-operative support after hospital stays, providing and using special equipment to ensure no lift handling and more.
- **Staying Active:** Walking, exercising, reading whatever activities you love, we want to help you keep doing them.
- **Staying Connected:** Whether you're meeting in person or virtually, we can help you navigate the technology to stay connected with friends and family near or far.



PRESTIGE
inhome care

1300 10 30 10
prestigeinhomecare.com.au

What are the advantages?

- **Tailored and flexible care:** Whether you need short term emergency or ongoing care, our nurses and carers can support you as much or as little as you need in a way that is tailored just for you.
- **A dedicated Case Manager:** Once your care commences, your dedicated Case Manager will work together with your family, care team and health workers, to maintain your tailored care plan, and regularly assess and respond to any changing needs.
- **No Lock-In Contracts:** This means you can stop or start care whenever you need.
- **Hand picked Care Team:** You will also be assigned your own Client Services Co-ordinator who will select a dedicated care team matching carers with your individual needs. They manage the rostering and work closely with the Case Manager to deliver a seamless service.
- **Qualified staff and specialised training:** All of our carers are qualified and undergo specific training, according to your situation, conditions and needs.
- **Continuity:** We like to keep our 24-Hour Care Teams small and personal. Your Client Services Co-ordinator will focus on creating a consistent team of carers within your care roster that understand your needs.
- **Round-the-clock care:** Your Care Team ensures true round-the-clock support. For extra peace of mind, there is also an after-hours support line managed by our own staff and a Nurse on call.
- **My Prestige App:** As part of our commitment to transparent and responsive communication, our handy client app provides all our 24-Hour Care clients and their families real time access to their rosters, billing information, care plans and more.



HOW DOES OUR PREMIUM 24 HOUR CARE PROGRAM WORK?

Step 1: Book a consultation: Meet your dedicated Case Manager during an obligation-free in-home consultation.

Step 2: Care needs assessment: Your Case Manager will conduct a care needs assessment and develop a tailored care plan.

Step 3: We create your care team: One of our Client Service Coordinators who will look after your rostering requirements.

Step 4: Your care program begins: A team of qualified carers will assist with your day-to-day care.

Step 5: Ongoing monitoring: Your Case Manager will conduct regular reviews to ensure we provide the best possible care.

To find out more about our **Premium 24-Hour Inhome Care Program**, contact us for a free face-to-face consultation.